

SECURELY Obtain Your Medical Records



For Client Use

Using Human API

AGENCY | ONE

How to Connect your Medical Records to HUMAN API:

1. Access your records through Human API's secure website using the following link: <http://mydigitalrecords.com/agencyone>
2. Enter your first name, last name, and email on the initial page
3. Search for your hospital system(s) or medical provider(s)
4. Enter your patient portal credentials, (username & password) and click "Connect Account"

More than one doctor? No problem! Connect your Primary Care Physician's records. We will review and let you know if additional information is necessary.

Once you have connected your records, AgencyONE will be able to access the information securely through our private, secure dashboard on Human API's website.

CALL YOUR ADVISOR WITH ANY QUESTIONS!

EXPEDITE YOUR UNDERWRITING

As part of underwriting your life insurance request, **AgencyONE MUST obtain your personal medical records.** These records are traditionally ordered behind-the-scenes via mail or fax and often take several weeks to retrieve.

AgencyONE has a MUCH FASTER process in place to obtain information electronically using **Human API** - an online platform that **SECURELY CONNECTS** to your medical provider's patient portal. It takes **ONLY a FEW MINUTES** to access AND safely connect your medical records to Human API. Your signed HIPAA authorization provides consent for our underwriters to retrieve and review your medical records and negotiate life insurance offers on your behalf.



Human API [FAQs](#)



help@humanapi.co



If you don't have an account with your medical provider, or have forgotten your User ID or Password, Human API's Live Chat will help you through the process of creating a new account or retrieving your User ID and Password. The Live Chat feature can also be used for general questions throughout the process.



If for some reason your medical information is NOT accessible through this process, or the information provided is incomplete, we will proceed by ordering in the traditional manner via mail or fax. If you prefer, you have the option of requesting your medical file directly from your physician's office.